

Monday 7th May 2007
9.00 - 17.00

SOCIAL SERVICES OF GENERAL INTEREST: improving "e-quality" in a changing context

Programme

Morning

- 9.00** Registration of participants
- 9.30** Welcome and opening session
Roberto Santaniello, European Commission, Representation in Milan
Don Virginio Colmegna, President of the Equal Agenzia di Cittadinanza project
- 9.50** Introduction by
Don Roberto Davanzo, Caritas Ambrosiana
- 10.00** The point of view of the European Commission
Jessica Larsson, European Commission, DG Employment and Social Affairs
- 10.30** Coffee break
- 11.00** The joint response of Churches, Caritas and Diaconal organisations in Europe
Patrick De Bucquois, Caritas Europa
- 11.20** Social and health care services for a more social Europe: the position of Solidar
Katrin Hugendubel, Solidar
- 11.40** Discussion
- 12.00** Round table discussion with the participation of:
Antonio Panzeri, European Parliament, Committee on Employment and Social Affairs
Patrizia Toia, European Parliament, Committee on Industry, Research and Energy, Committee on Employment and Social Affairs
Rita Pavan, CISL Lombardia

moderator: **Anna Castata**, Centro di Iniziativa Europea
- 13.00** Lunch break

Afternoon

- moderator: **Valentina Caimi**, Caritas Ambrosiana
- 14.30** Everybody's concern: Social Services of General Interest
Lisa Fröbel, Serus
- 15.00** Social Services of General Interest in the Italian welfare model
Barbara Da Roit, Università Bicocca
- 15.30** Social Services of General Interest in a Single Market Perspective: some food for thought
Roger Hessel, CEFASS-EIPA
- 16.00** Quality issues and competitiveness - some findings of the DP IMPROVE
Peter Grundner, prove Unternehmensberatung GmbH
- 16.30** Contribution by a representative of Lombardia Region
- 16.45** Discussion and concluding remarks

Registration is recommended.

Agenzia di cittadinanza invites institutions, social, cultural and political organizations to a debate on Social Services of General Interest (SSGI), those services that guarantee fundamental rights and social inclusion. Their definition, regulation, provision and financing represent a real challenge to institutions, market and the third sector at local, national and European level. The conference will deal with some relevant issues of the current discussion regarding SSGI: on the one hand the development of a political and legal framework on SSGI at European level and the considerable diversities of national and local welfare systems and, on the other hand, the necessity to guarantee quality and accessibility to services in a single market perspective.

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